

GOVERNMENT OF TELANGANA

ABSTRACT

COVID 19 – Disaster Management Act, 2005 – SOPs for reopening of certain prohibited activities – Orders – Issued

GENERAL ADMINISTRATION DEPARTMENT

G.O.Ms.No.76

Dated: 07.06.2020

Read the following

1. Ministry of Home Affairs (MHA) Order No.40-3/2020-DM-I (A), dated 30.05.2020
2. G.O.Ms.No.75, General Administration Department dated 04.06.2020
3. Ministry of Health & Family Welfare, Government of India, OM F.No.Z.28015/19/2020-EMR (Pt.) dated 04.06.2020

ORDER

In reference 1st read above, MHA has issued orders for extension of lockdown in Containment Zones till 30th June 2020 and reopening of prohibited activities in a phased manner in areas outside Containment Zones.

2. In reference 2nd read above, reopening of the following activities in areas outside Containment Zones was permitted in the state with effect from 8th June 2020:

- i. Religious places/places of worship for public.
- ii. Hotels, restaurants and other hospitality services.
- iii. Shopping malls (other than gaming centres and cinema halls).

3. It was, however, stipulated that the above mentioned activities shall be permitted subject to observation of Standard Operating Procedures (SOPs) as prescribed by Government from time to time. Accordingly, the following SOPs are hereby issued.

General SOPs

4. The general SOPs below shall be observed by the managements of religious places, hotels, restaurants, other hospitality service and shopping malls:

- i. Provision of hand wash/sanitizer and thermal scanning at entrance
- ii. Only asymptomatic persons to be allowed entry
- iii. Staggering of devotees, visitors, or customers (as the case may be) to be done, if possible
- iv. Face mask is mandatory for devotees/ visitors/ patrons/ customers, staff, etc.
- v. Large congregations/gatherings are strictly prohibited
- vi. Posters/audio-visual material on preventive measures against COVID 19 to be displayed
- vii. Air conditioning, wherever installed, shall be set at temperature range of 24 C - 30 C and relative humidity range of 40% to 70%

- viii. Effective and frequent cleaning, sanitation and disinfection of premises, including floors, shall be done with particular focus on lavatories and hand/foot wash areas; deep cleaning of washrooms to be done at regular intervals
- ix. Proper disposal of face masks, gloves, etc. to be arranged
- x. Cleaning and regular disinfection (using 1% sodium hypochlorite) of frequently touched surfaces (door knobs, elevator buttons, hand rails, benches, washroom fixtures, etc.) to be mandatory
- xi. Higher risk persons (older people, pregnant women, etc.) should be discouraged from visiting the premises
- xii. Markings to be made for ensuring sufficient distance between people in queues
- xiii. Valet parking staff (if available) to wear face masks and gloves. Proper disinfection of steering, door handles, keys, etc. of the vehicles to be taken up
- xiv. Crowd management for social distancing shall be ensured everywhere including in parking lots, shops, stalls, cafeteria, etc.
- xv. Proper precautions including disinfection should be observed while handling supplies, inventories, goods, etc.
- xvi. In elevators, number of persons to be restricted; on escalators, only one person to be allowed on alternate step
- xvii. Gaming arcades and children's play areas (wherever available) in shopping malls, hotels and restaurants shall remain closed

Religious/worship places

5. The following specific SOP shall be observed by managements of religious places/places of worship:

- i. Proper provision should be made for storage of footwear
- ii. People should wash their hands/feet with soap and water before entering the premises
- iii. Effective sanitation must be maintained with particular focus on hand and foot wash stations/areas
- iv. Gatherings disproportionate to available space shall not be allowed
- v. Wherever necessary, disposable paper tokens shall be used for management of queues
- vi. Seating to ensure social distancing; people to avoid physical contact while greeting each other
- vii. Touching of idols, holy books, mazars, etc. not allowed
- viii. Common prayer mats to be avoided; devotees to bring own mats
- ix. No physical offering like prasadam, holy water, etc. shall be allowed
- x. Community kitchens, langars, ann-daan, etc. to follow social distancing norms while preparation and distribution

Restaurants

6. The following specific SOP shall be observed by managements of restaurants:

- i. Takeaway shall be encouraged; home delivery staff to be screened thermal by management prior to delivery. Food packets to be left at customer's doorstep and not directly handed over

- ii. Not more than 50% seating capacity shall be permitted for adequate social distancing
- iii. Adequate manpower to be deployed for ensuring social distancing
- iv. Disposable menus are advised
- v. Disposable paper napkins should be used instead of cloth napkins
- vi. Buffet service to follow social distancing
- vii. Contactless mode of ordering/digital payments to be encouraged
- viii. Waiters and other staff to wear mask/gloves
- ix. Furniture to be sanitized each time customer leaves
- x. Kitchen staff to follow social distancing; kitchens to be sanitized frequently

Hotels

7. The following specific SOP shall be observed by managements of hotels:

- i. Details of guests (travel history, medical condition, etc.) along with ID and self-declaration form to be collected at reception
- ii. Adequate manpower to be deployed for ensuring social distancing
- iii. Hand sanitizer must be available at reception
- iv. Contactless processes of check in/check out, online forms, digital payments, etc. must be adopted
- v. Luggage to be disinfected before sending to room
- vi. Guests at higher risk (older people, pregnant women, etc.) to be advised extra caution
- vii. Personal protection gear such as face masks, gloves, hand sanitizers, etc. to be made available to guests and staff
- viii. Rooms and other service areas to be sanitized each time a guest leaves
- ix. Specific SOPs at para 6 above shall apply to restaurants in hotels also
- x. Social distancing to be maintained while extending room service

Shopping malls

8. The following specific SOP shall be observed by managements of shopping malls:

- i. Adequate manpower to be deployed for ensuring social distancing
- ii. Staff for home delivery to be screened thermally by management prior to delivery
- iii. Number of customers should kept to a minimum inside shops for physical distancing
- iv. Specific SOPs at para 6 above for restaurants shall apply to food courts in shopping malls; particular attention to paid to crowd/queue management for social distancing
- v. Loitering in the mall will not be allowed.
- vi. Trial of clothing/accessories shall not be permitted.

9. In the event of a suspected or confirmed COVID 19 positive case occurring in any of the abovementioned premises, the following SOP shall be followed:

- i. Place the ill person in a room/area where they are isolated from others
- ii. Provide a mask/face cover till he/she is examined by a doctor
- iii. Immediately inform nearest medical facility or call state/district helpline
- iv. Risk assessment by designated public health authority and further action initiated regarding management of case, contacts and disinfection
- v. Disinfection of the premises to be done if person is found positive

10. The managing committees/trusts/societies in charge of religious institutions and managements of hotels, restaurants and shopping malls etc. shall be responsible for strict implementation of the above SOPs. Any failure to do so will lead to closure of the premises and attract penal provisions as per law.

11. In exercise of powers conferred under the Disaster Management Act 2005, the undersigned, in his capacity as Chairperson, State Executive Committee hereby issues directions to Commissioner (Endowments), Commissioner (Panchayati Raj), all Collectors & District Magistrates and Commissioner GHMC, Commissioners / Superintendents of Police, all Municipal Commissioners in the State to ensure strict compliance with the above orders.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)



(SOMESH KUMAR)

CHIEF SECRETARY TO GOVERNMENT

To:

All the Spl. Chief Secretaries/Prl. Secretaries/Secretaries to Govt.
All the Heads of Departments
The Director General of Police, Telangana, Hyderabad
Commissioner (Endowments)
Commissioner (Panchayati Raj)
All the Collectors & District Magistrates in the State
All the Commissioners of Police/Superintendents of Police in the State
All Municipal Commissioners in the State
The Commissioner & Ex.Officio Prl. Secretary to Govt., I&PR Dept.

Copy to :

The PS to Chief Advisor to Government
The PS to Prl. Secretary to Chief Minister
The PS to Chief Secretary to Government
The PS to Prl. Secretary to Govt., GAD