

संख्या— **351**
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Corona Lockdown: *Bihar Bhawan's Control Room consistently active in assisting migrants, necessary actions taken to redress the problems of 11,67,417 persons

More than 59,000 mobile numbers sent by Bihar Bhawan to the Disaster Management Department, Bihar to provide 'Mukhyamantri Vishesh Sahayata' to the stranded migrant labourers of Bihar;

Bihar Bhawan is in regular contact with the migrants, more than 125 thousand people gave positive feedback;

Million assisted through the Helpline;

3 helpline numbers active 24x7;

Bihar government committed to help migrants stranded during lockdown;

New Delhi, Sunday, April 19th, 2020:- With the aim of providing support and assistance to the migrant workers of Bihar stuck in various parts of the country amidst lockdown to prevent the spread of Corona virus (Covid-19), acting on the information provided by the stranded migrants the Helpline-cum-Control Room at Bihar Bhawan in New Delhi has so far reached out to **11,67,417 (Eleven lakh sixty seven thousand four hundred and seventeen)** people since the inception of the Helpline in the National Capital.

Till 5 PM today, the control room at Bihar Bhawan received **62,325 (Sixty two thousand three hundred and twenty five)** informations through calls, WhatsApp, Google Doc online submission and other media.

For the migrants of Bihar stranded across the country, necessary arrangements such as food, shelter and medicine are being done by Shri Vipin Kumar, Resident Commissioner of Bihar in coordination with the respective state governments and concerned district administrations.

The Resident Commissioner Shri Kumar said that swift and appropriate actions were taken on the problems of stranded migrants by coordinating with the concerned officials of

the respective states. The Government of Bihar is working on a **war-footing** to meet the basic requirements and assistance of millions of migrants stranded across India.

Bihar Bhawan is continuously active to provide the benefits of Mukhyamantri Vishesh Sahayata to the stranded migrant workers of Bihar. So far, more than 59,000 (fifty nine thousand) mobile numbers have been sent by Bihar Bhawan to the Disaster Management Department of the Government of Bihar so that the migrant workers can download the "Bihar Corona Tatkai Sahayata Mobile App" and get an amount of rupees *1,000 (One thousand) from the Chief Minister Relief Fund as Mukhyamantri Vishesh Sahayata.*

The Officials of Bihar Bhawan are in regular contact with the stranded migrants and are getting informations about their problems and assistance received by them. On the basis of feedback, Bihar Bhawan does immediate coordination works. So far, over 125 thousand migrant workers of Bihar have given positive feedback.

It is noteworthy that along with the Helpline-cum-Control Room (**011-23792009, 011-23014326, 011-23013884**) set up in Bihar Bhawan, there are facilities of fax, internet and E-mails. For the entire Helpline service to run smooth, officials have been deputed in three shifts. Ten hunting lines have also been attached to the three Helpline telephone numbers of the control room so that the robust coordination work could continue seamlessly and the callers do not face congestion in connecting Bihar Bhawan.

Resident Commissioner Shri Kumar said, "To assist and help the migrant workers of Bihar is the topmost priority of the Government of Bihar. I would like to assure you that the entire system is fully active and committed to the cause."
