



INDIAN STAFFING FEDERATION

4<sup>TH</sup> INDUSTRY STAFFING CONCLAVE

EMPLOYMENT 2024: RISING INDUSTRIES

16<sup>th</sup> February 2024,  
MCA, (BKC), Mumbai

# Indian Staffing Federation 4th Industry Staffing Conclave EMPLOYMENT 2024: RISING INDUSTRIES

## Eminent Speakers



Sumit Chadha  
MD & CEO,  
Baroda Global  
Shared Services



Lohit Bhatia  
President,  
Indian Staffing  
Federation  
(President  
Workforce  
Solutions, Qess  
Corp Ltd



Pramod Pachisia  
Vice President,  
Indian Staffing  
Federation  
(COO, 2Coms Pvt  
Ltd)



Ruchee Anand  
Senior Director,  
Talent &  
Learning  
Solutions,  
Linkedin India



Nirmith Parikh  
Founder,  
Apna



Vikrant Gupta  
Chief Human  
Resource Officer,  
Wipro Enterprises  
Pvt. Ltd.



Saurav Ghosh Roy  
Head Strategy,  
Agribazaar  
Technology Pvt. Ltd.



Dr. Rajani Tewari  
Chief Human  
Resource Officer,  
GreenCell Mobility  
Pvt. Ltd.



Krishna Rakshe  
Head Employee  
Relations- South  
Asia,  
Bayer



Manu Saigal  
Board Member,  
Indian Staffing  
Federation  
(Director Staffing,  
Adecco India)



Bhavna Udernani  
Founder & CEO,  
Adhaan Solutions  
Pvt. Ltd.



Arjun Somasekar  
Sales Director,  
Zoho Corporation



Paresh  
Pandharkame  
Group Director  
Employee  
Relations,  
CMS Info Systems  
Ltd.



Sumit Jana  
NSM-SBB (Senior  
Vice President),  
Axis Bank



Gauri Das  
Senior Vice  
President,  
India Factoring  
and Finance  
Solutions Pvt. Ltd  
(Fimbank Group)



Krishan Kumar  
Head HR &  
General  
Administration,  
Power Exchange  
India Ltd.

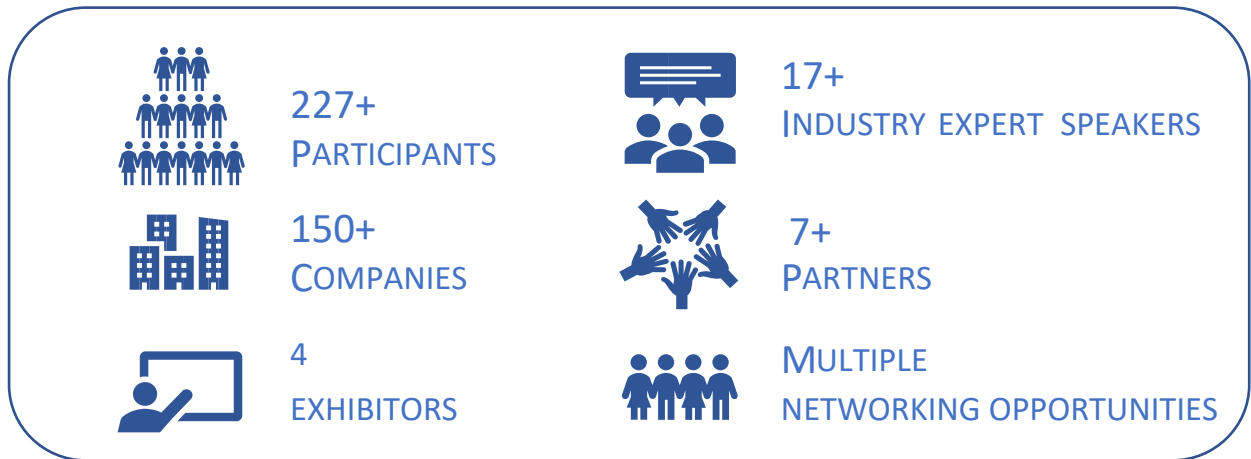


Sanjay Shetty  
Corporate  
Member,  
Indian Staffing  
Federation  
(Talent Partner,  
Randstad India  
Pvt. Ltd)



Suchita Dutta  
Executive  
Director,  
Indian Staffing  
Federation

## EVENT HIGHLIGHTS



Indian Staffing Federation's 4th Industry Staffing Conclave, Employment 2024: Rising Industries is a premier event for the human resource professional experts/leaders. Bringing the industry leaders from diverse sectors, the conclave brings progressive thought process that would define trends impacting business decisions and delving into the challenges/benefits to address the Rising Industries 2024. The conference delves into aspects of Human resource with interrelated factors impacting the future of work that are radically changing for most industries.

### WELCOME ADDRESS



Suchita Dutta, Executive Director, Indian Staffing Federation welcomed the dignitaries and participants. She briefly shared the vision and role of ISF, and also shared there are 524 million India's current workforce, out of which 78 million working in formal sector, 85% in informal sector, agriculture as the dominant sector. She highlighted over 120+ members of the federation currently employ over 1.6 million formal contract workers ensuring their social

security, minimum wage and dignity of work. The event was inaugurated with the auspicious Lighting of the lamp, where all Board Members and Corporate Members lightened the lamp.

## PRESIDENT ADDRESS



Lohit Bhatia, President, Indian Staffing Federation expressed his heartfelt welcome to present a very encouraging scenario where he highlighted the India's and continued Growth story since 1950 and relative growth of the current Indian economy that is at \$3.75 trillion with the staffing industry, which is about \$16 billion as an industry. India is poised to be between \$5 trillion to \$8 trillion by the end of this decade also shared how the industry has virtually mirrored not just

the GDP of the country, what has happened to the economy, but has also been both a give and a recipient from the economy.

## KEYNOTE ADDRESS



Sumit Chadha, MD & CEO, Baroda Global Shared Services expressed her heartfelt welcome to present a very encouraging scenario where he highlighted the India's and continued Growth story since 1950 and relative growth of the current Indian economy that is at \$3.75 trillion with the staffing industry, which is about \$16 billion as an industry. India is poised to be between \$5 trillion to \$8 trillion by the end of this decade also shared how the industry has virtually mirrored not just

the GDP of the country, what has happened to the economy, but has also been both a give and a recipient from the economy.

## SESSION 1 BRIDGING ECONOMY, INDUSTRY & TALENT PRODUCTIVITY



**Session 1 ( L to R):** Pramod Pachisia, Vice President, Indian Staffing Federation (COO, 2Coms Consulting Pvt Ltd); Sumit Chadha, MD & CEO, Baroda Global Shared Services; Lohit Bhatia, President, Indian Staffing Federation (President Workforce Solutions, Qess Corp Ltd)

### *Speakers*

**Sumit Chadha**, MD & CEO, **Baroda Global Shared Services**

**Lohit Bhatia**, President, **Indian Staffing Federation** (President Workforce Solutions, **Qess Corp Ltd**)

### *Session Chair:*

**Pramod Pachisia**, Vice President, **Indian Staffing Federation** (COO, **2Coms Consulting Pvt Ltd**)

The panel discussion at the conference was poised to be an enlightening conversation among industry leaders, policymakers, and experts. Focused on addressing the crucial issue of the gap between skill and employment. The panel delved into strategies and initiatives to align the Business, Talent availability with the evolving needs of the economy. The panel discussion aimed to inspire a collective commitment to bridging business needs and fostering a more productive and adaptive workforce.

## SPECIAL SESSION

### INDIA RISING: REIMAGINING THE FUTURE OF WORK WITH AI



**RUCHEE ANAND**, SENIOR DIRECTOR,  
TALENT AND LEARNING SOLUTIONS  
**LINKEDIN INDIA**

Ruchee in her session gave ideation about the unstoppable Indians. On the LinkedIn Platform, they have billions of members globally and 1017 million in India. The focus is building an equitable outcome to be able to build an equal world of work for us and the new generation as well. She talked about how the world is changing, the world we are around is driven by four major forces, i.e. economic forces, generation

forces, technological forces, and green transition. She also shared some insights about how AI is changing the nature of the world.

## SPECIAL SESSION

### DIVERSIFICATION FOR STAFFING: FROM DELIVERY TO IMPLEMENTATION



**Nirmit Parikh, Founder, Apna**

Nirmit in his session gave insights in presentation about Apna, they have 5cr users, 5 lakh+ recruiters and they are now in 800 cities. He shared that hiring is very important and needs to be solved for staffing to be successful. Apna worked with Banking & Insurance, Staffing, FMCG/Retail, BPO/ITES. Nirmit explained about apna portal in a presentation and how

it works for employers. Their main focus is to make the recruiters more and more productive. Apna creates branding banners for the staffing industry.

## SESSION 2

### BREAKING BARRIERS: SUNRISE INDUSTRIES- CHANGING THE EMPLOYMENT LANDSCAPE



**Session 2 ( L to R):** Krishna Rakshe, Head Employee Relations- South Asia, Bayer; Saurav Ghosh Roy, Head Strategy, Agribazaar Technology Pvt Ltd; Manu Saigal, Board Member, Indian Staffing Federation (Director Staffing, Adecco India); Dr. Rajani Tewari, Chief Human Resource Officer, GreenCell Mobility Pvt. Ltd.; Vikrant Gupta, Chief Human Resource Officer, Wipro Enterprises Pvt. Ltd.;

#### Speakers

**Vikrant Gupta**, Chief Human Resource Officer, **Wipro Enterprises Pvt Ltd.**

**Saurav Ghosh Roy**, Head Strategy, **Agribazaar Technology Pvt Ltd.**

**Dr. Rajani Tewari**, Chief Human Resource Officer, **GreenCell Mobility Pvt Ltd.**

**Krishna Rakshe**, Head Employee Relation- South Asia, **Bayer**

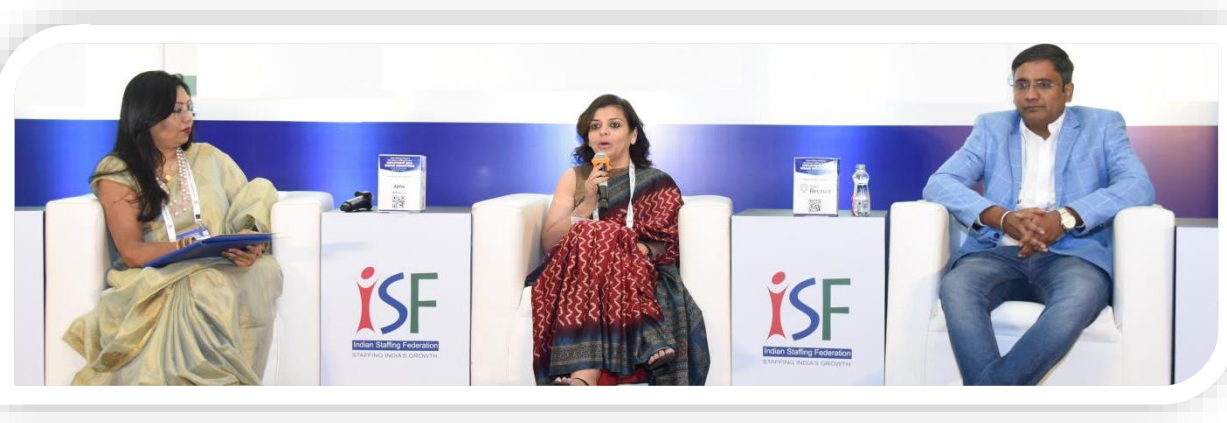
#### Session chair

**Manu Saigal**, Board Member, **Indian Staffing Federation** (Director Staffing, **Adecco India**)

The Indian economy was heading towards USD 5 Trillion by 2025, bringing massive growth with investments to create new sectors. The encouraging growth and focus of investments aligned with the government initiatives, economic progress alike. The growth was bringing impetus in new employment generation for skilled talent. Experts were joining discussions on how sunrise industries would be creating new skill and job opportunities fostering inclusivity in the workforce

### Session 3:

### EVOLVING ROLE OF HUMAN RESOURCE: FUTURE OF WORK



**Session 3 ( L to R):** Suchita Dutta, Executive Director, Indian Staffing Federation; Bhavna Udernani, Founder & CEO, Adhaan Solutions Pvt Ltd.; Arjun Somasekar, Sales Director, Zoho Corporation

#### *Speakers*

**Bhavna Udernani**, Founder & CEO, Adhaan Solutions Pvt Ltd

**Arjun Somasekar**, Sales Director, Zoho Corporation

#### *Session Chair*

**Suchita Dutta**, Executive Director, Indian Staffing Federation

In the ever-evolving landscape of technology, one thing is certain: future technology demand will continue to shape and transform the skills and talent required for success. The discussion was about the evolving role of HR and future of work. It is important to build a people-centric culture enabled by technology, HR is evolving day to day from way of giving the salary to other prospects. First the job of HR was to hire & fire the people but now its not same. HR is the business partner today, there more concern is about the right people or culture should come to the comoany which actually develops the whole company and the performance also. No one used the term HRBP before but today it becomes HRBP, business partner. So, the HR is evolving and will keep on evolving.

## Session 4:

TECH IN NON-TECH, THE EMERGING CONFLUENCE: BFSI



**Session 4 ( L to R):** Krishan Kumar, Head HR & General Administration, Power Exchange India Ltd.; Gauri Das, Senior Vice President, India Factoring and Finance Solutions Pvt. Ltd (Fimbank Group); Sanjay Shetty, Corporate Member, Indian Staffing Federation, (Talent Partner, Randstad India Pvt Ltd.); Paresh Pandharkame, Group Director Employee Relations, CMS Info Systems Ltd.; Sumit Jana, NSM-SBB (Senior Vice President), Axis Bank.

### *Speakers*

**Paresh Pandharkame**, Group Director Employee Relations, **CMS Info Systems Ltd.**

**Sumit Jana**, NSM-SBB (Senior Vice President), **Axis Bank**

**Gauri Das**, Senior Vice President, **India Factoring and Finance Solutions Pvt. Ltd (Fimbank Group)**

**Krishan Kumar**, Head HR & General Administration, **Power Exchange India Ltd**

### *Session Chair*

**Sanjay Shetty**, Corporate Member, **Indian Staffing Federation**, (Talent Partner, **Randstad India Pvt Ltd.**)

Distinguished panelists delved into the symbiotic relationship between technology and traditionally non-technical aspects of BFSI, examining how innovations like block chain, artificial intelligence, and data analytics reshaped operations, customer experiences, and risk management. Discussions revolved around fostering collaboration and understanding the challenges and opportunities that arose for the human resource professionals with the right talent at the time to address the business needs. With a focus on practical insights, the panel aimed to inspire actionable strategies for harnessing the transformative potential of this emerging confluence, ensuring that the audience was well-equipped to navigate the complexities of a rapidly evolving BFSI landscape.



#### VOTE OF THANKS

**Abhishek Mishra**, Head of Events & Partnerships, Indian Staffing Federation

Abhishek closed the conference recognizing the participation and contribution from each speaker, delegates and partners. He specifically expressed his gratitude to the Partners who have supported to make this event possible,

## Thank You Partners

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# Event Gallery

